

**Mary Rogan**  
Associate Professor, Trinity College Dublin


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**Mary Rogan** • 2:a Associate Professor, Trinity College Dublin 5 d • [+ Följ](#)

Congratulations and thanks to [Irish Penal Reform Trust](#) on an ourstanding event examining rights and remedies in prison. So much hinges on whether people are seen - and see themselves - as worthy of a right, an answer, a reason. In research we did at the PRILA project at [Trinity College Dublin School of Law](#), we found that people who felt their rights were respected in prison were less likely to use the complaints system, as were those who had more confidence in staff. People in prison wanted three things from a complaint system: speedy decisions, reasons, and the right to a review. <https://lnkd.in/eZjh6MRX> Work coming soon on Germany shows a sense of disconnection from both avenues of redress and feelings that one is 'worthy' of redress. Thanks to all the speakers. It was also a really important step to see the Press Ombudsman at the event as well.


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 Catherine Kenny och 47 till 5 kommentarer · 3 inlägg som lagts upp igen


**Reaktioner**

 +40


 Gilla

 Kommentera


 Omdela

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**Senaste**

 **Karl Tobey**  
Owner at Everything Paralegal 4 dgr

Impartial/fairness is the 4th thing.  
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Gilla · Svvara

 **Irish Penal Reform Trust**  
2 529 följare 5 dgr

Thanks so much for joining us, Mary.  
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Gilla 1 · Svvara

**Niall Spelman** Assistant Governor at the Irish Prison Service (Retired) 5 dgr ...

The biggest issue with the prison complaints system is that, as usual in the IPS, the knowledge holders are not the decision makers. The designers of the system were told repeatedly by Governors and Chief Officers what was required but were never listened to, that's why the current dogs' dinner of a situation occurs. It is also important to state that most "complaints" do not fall into any category, they are gripes and grievances about the system. Poor literacy among the complainants also makes many of them indecipherable. With regard to speedy resolution of complaints, as in most of the problems and solutions in the IPS, the issue is staff resources, or the lack thereof. When it comes to staff too much is expected of too few too often. In my time I proposed that all complaints be examined by independent investigators who could then decide if anyone should investigate them further, and if so, whom. Needless to say as I was not a decision maker the current situation prevails.

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Gilla · Svava 2

**Mary Rogan** Författare Associate Professor, Trinity College Dublin 5 dgr ...

**Niall Spelman** Niall, thanks a million for your engagement. I'm pleased to say we have done research with staff as well about their views, which I will share in more detail when it's out. Certainly frustration was very evident.

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Gilla · Svava



**Paul Colin Gloster** Researcher at Universidade de Coimbra 2 sek ...

A Dhochtúir Mhéars ní nó uí Ruadhagáin,


Fanaim faoi bhamba le freagra uait fós.

Gilla · Svava

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