

Service Update: 10th April

Please be aware that ongoing road closures are continuing to disrupt customer collections and deliveries in Dublin City Centre and across the country due to road closures.

We are monitoring the situation closely and working to get your post to you as quickly as possible.

[Read More](#)

RL057374787IE

[Track again](#)

Current status: **Your item has been delivered by the post in FRANCE**

Log in or sign up to keep an eye on tracking and manage your delivery

Sign up

Log in



RL057374787IE

18 December 2025 05:04

Your item has been delivered by the post in FRANCE

16 December 2025 06:41

Your item is in the receiving post's sorting office

12 December 2025 08:22

Your item arrived abroad. We will aim to show tracking information from the receiving post, but would recommend tracking the item further on their site

09 December 2025 01:51

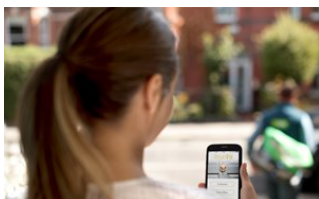
Your item is being sent internationally. We will aim to show tracking information from the receiving post, but would recommend tracking the item further on their site.

05 December 2025 17:32

Your item has been handed to An Post

[Back to tracking results](#)

Please note: Information provided by An Post through the An Post track and trace system is solely provided and may only be used to confirm delivery of a particular postal packet which has been conveyed to An Post for delivery. It is an offence under Section 53 of the Communications Regulation (Postal Services) Act 2011 for any person to use for any purpose any other information obtained from a postal packet.



Post at your fingertips



Track deliveries, set a safe spot, manage returns, buy digital stamps and pay customs charges, all at your finger tips.

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Pay a customs charge

If customs charges are due on your item, you can pay them online or at your local Post Office.

[Pay customs charges now](#)

Sender/retailer has shared details of your item to An Post

[I received this tracking update a few days ago but haven't received any since, why is this?](#)

[My tracking said An Post had received my item and now says that An Post has received details of my item?](#)

[What does 'Sender/retailer has shared details of your item to An Post' mean?](#)

[Why did I receive this tracking update?](#)

Need help with your post?

[My item has not moved, why is this?](#)

[Why has my postal item been returned to sender?](#)

[How can I pay the customs charge?](#)

[Why do I need to pay customs charges before An Post delivers my item?](#)

[What should I do if my post is missing, damaged or opened?](#)

[I have not received my online shopping order yet, what should I do?](#)

[How many times will you attempt delivery?](#)

[What happens if I miss a delivery?](#)

Why is there an An Post fee included in the charges?

Why is my post late or delayed?

Didn't find the answer you were looking for?

At An Post, we're here to help our customers. If you are unsure about how to trace your item or have missed a delivery, this is the right place to find answers to those and other frequently asked queries, such as redirecting your mail or calculating costs.

[Help & Support](#)

Tell us what you think

How was signing up to our credit card? Give us your feedback and enter a free monthly prize draw for a **€150 virtual Mastercard**.

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